

Lotus Notes Client Family Strategy, Features, and Futures

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Program Director for Messaging & Collaboration Client Strategy IBM Collaboration Solutions



Thank You to our Sponsors!







It's all in the way we listen.

















Simple. Powerful. Precise.



Agenda

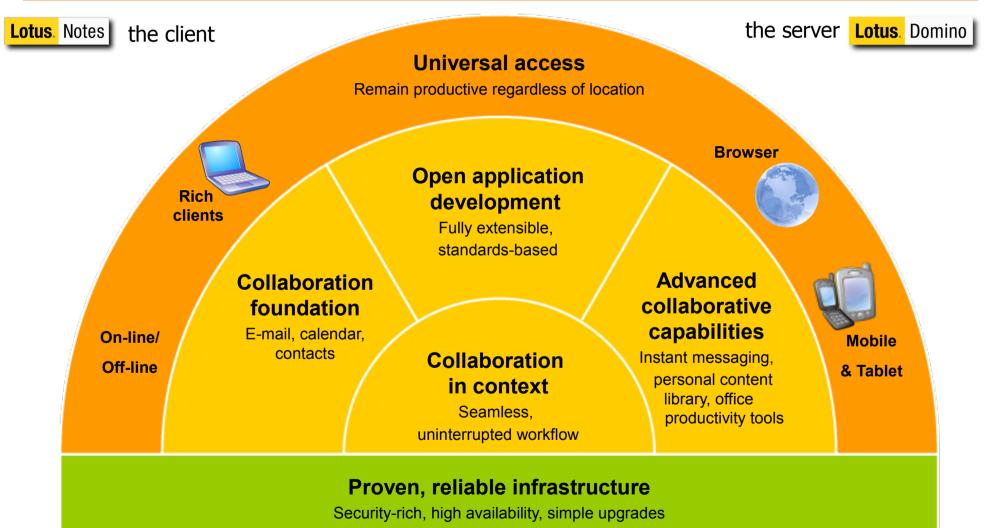
Client Strategy

- What's New in 8.5.2
- What's Planned for 8.5.3
- ND Next, IBM Project Vulcan & Beyond
- Resources



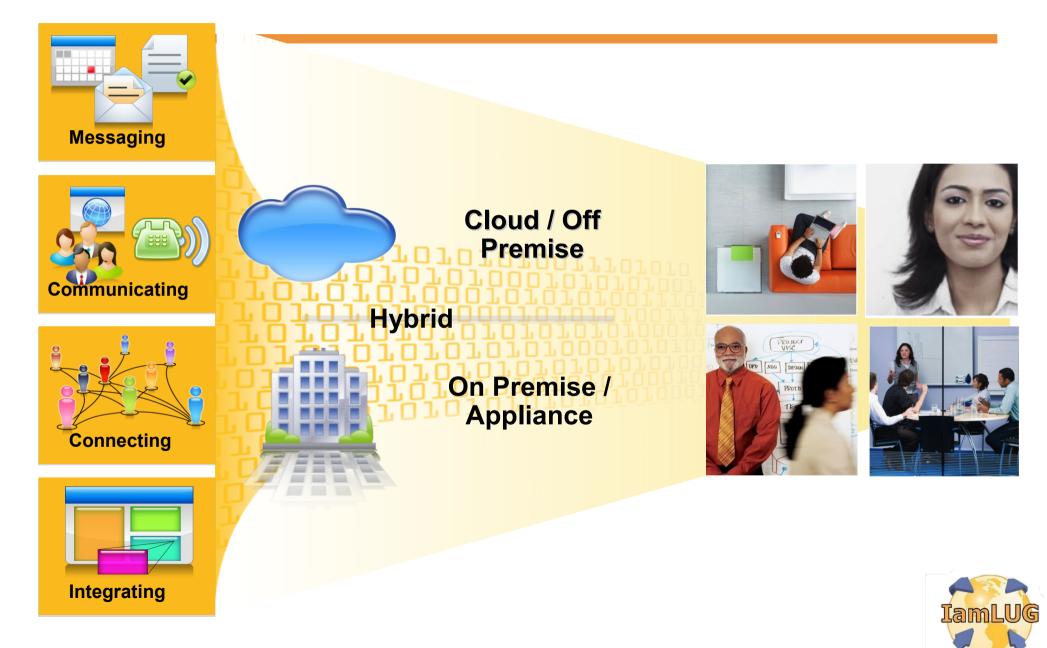
Lotus Notes and Domino® software

The flexible and comprehensive collaboration solution





Solution Delivery Strategy



Agenda

- Client Strategy
- What's New in 8.5.2
- What's Planned for 8.5.3
- ND Next, IBM Project Vulcan & Beyond
- Resources



Notes 8.5.2 today: Smart & Integrated Collaboration

Examples of key Features

- Easy to use UI
- Many new features to increase personal productivity
- Instant Messaging (Sametime 8)
- LiveText & Widget Integration
- Overlay Calendar and iCal Support
- Free Lotus Symphony productivity tools integrated
- Integration with Lotus Connections social software
- Open plug-in model (Eclipse)
- Freedom of choice for client platform (Win, Mac, Linux)
- Application development based on latest Java platform technologies (XPages)
- Significant TCO savings with Domino 8.5.x

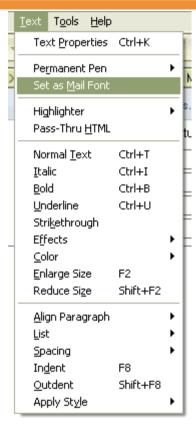


Notes Mail – new capabilities

- Set a default font for mail
- Sort Inbox
 - By type of message (email, calendar, to do)
 - By Last name, First name
- Forward a message from the Trash folder
 - No need to restore first
- Save emails as .eml files
- More signature options
 - Can now use rich text in addition to plain text and HTML/image

Display names in mail in this format: Last First
Note: This feature is only supported if you're accessing your mail on a Notes 8.52 server (or higher) or using a local mail replica. Enter last name prefixes (as in La, el, Van Der, etc.) ?

Enter last name prefixes (as in La, el, Van Der, etc.) ③ st. la van





Notes Mail – more preferences

- Show details in an email
- Always get a return receipt
- Close an email after forwarding or replying to it



- Start with preview pane collapsed
- Hide icon pop-up help (works in all Mail, Calendar and Contacts)



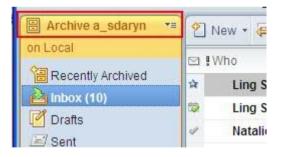
Notes Mail – usability improvements

- Retain folder status (open/closed) when restart Notes client
- Easier to find groups when addressing an email

• Easier to tell which archive you have open

- F4 and Shift+F4 function usage
 - Click F4 to move to the next unread message.
 - Click Shift+F4 to move to the previous unread message
- "HTML Size" MIME setting fixed at 12
 - Ensures mapping is consistent as text is converted between email format







Notes Calendar – New Capabilities

- View teamroom calendars on a mobile device
- Add private iCal feeds to your Notes calendars
- View rooms and resources on your calendar
- View calendar entries by category

view caler	idar entries by category	View this calendar when offline or on a mobile device (2)
	Add Add: Notes application calendar *Label: room and resource *URL: ? Lookup View this calendar when offline or on a mobile device ?	Calendar Entry Formatting Set display options for the added calendar's entries: ⑦ Background: Text: Entry icon: Calendar gray OK Cancel
		ation Quick Reservation View by Room or Resource View All Chat ▼
Meeting		C Mon 1 Tue Chair Chair 4 Fri
Clients		
Imported iCal		
Leadership		
Vacation		IamLUG
(Not Categorized)		

🤀 Add a Calendar

Add: iCalendar feed

Add iCalendar feed

*User name: 🕐 *Password:

O A public calendar (a URL is needed)

(?)

?

A private calendar (login, password and URL are needed)

Lookup...

Type a label

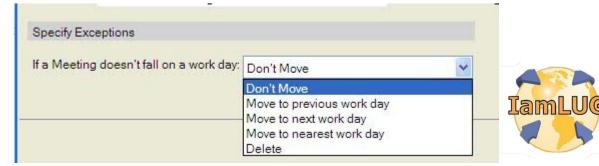
Add

*Label:

*URL:

Notes Calendar – Usability Improvements

- Retain calendar pane status (open/closed) when restart Notes client
- Better handling of Facebook calendar entries
- Calendar times change to match OS timezone
- Meeting subject changes are reflected in Rooms and Resource reservations
- Offline calendars automatically update at midnight
- Different options when repeating meeting falls on a "weekend"
 - Uses "Days in work week" preference (weekend is no longer assumed to be Saturday and Sunday)



Notes Contacts

- Switch to Contacts
- Make a contact or group private •
- Send someone a group or location document •



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Switch to To Do

- **Recent Contacts enhancements** •
 - Do not add cc or bcc recipients to Recent Contacts ۲
 - Better management of name/email address changes in Recent ulletContacts
 - Ability to block/remove email addresses from Recent Contacts • that match a pattern



Other Notes User-focused features

- Go to different folder/view but keep the same message selected
 - Hold down the Ctrl key, and click the folder/view you want to open
- No interruptions during server failover
 - Creating a new e-mail, calendar entry, or to do item
 - Opening a document or a different folder/view in an application
 - Replying or forwarding with attachments
 - Sending a message
 - Deleting single or multiple documents
- Replication/synchronization is multi-threaded
- Lotus Connections integration invite to network

Replication	and Sync 👻 🛛	Stop All I 🔻	Schedule Application-Sp	pecific Options	Preferences	Options are for Office
Enabled High Priority	Application ^		Last Run Y	Scope	Summary ~	
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≞ ⊕ ⇒≞	😡 Doug's Mail File		Today, 08:30 PM	14 - 1	Searching 1%	Stop
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Examples of more plug-in extension from Partners

- Salesforce.com: Manage your opportunities
 - CRM where you need it
- Triplt: Your personal concierge
 - You are always organized for your next trip

LinkedIn: The professional network

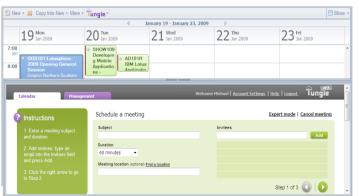
The power of professional networking on your desktop

Tungle: "What time is good for you?" Meetings made simple

Grow the return on investment with increased productivity through plug-ins and applications!

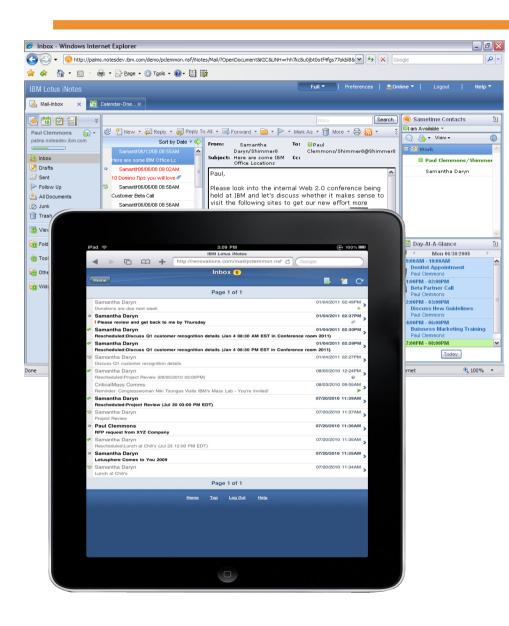








IBM Lotus iNotes - Connect to Domino from Anywhere



Organizations choose the deployment method that best fits their needs:

The Lotus Notes rich client, Lotus iNotes, or both! They're each included with a CAL.

IBM Lotus iNotes

- As simple as launching a browser
- Connect from any computer
- Low-cost deployment
- Consistent UI with Lotus Notes
- Utilize your existing kiosks, computers
 and Domino infrastructure



Lotus iNotes Modes - Optimized Access Based on User Needs

Lite

Full

	ns.notesdev.ibm.com/demo/pclemmon.nsf/Not 🚔 🔻 😥 Page + 🛞 Tgols + 🔞 - 🔝	es/Mail/?OpenDocument&KIC&UNH=rhh7kc8u0jbt0otf4fgs77okbl8& 💙 👉 🗙 💿	ogle 🖉 🖓 🔻
	🖶 . 🖪 Dele . 🖉 iõns . 🚯 . 🖾 i	Full T Preferences SOn	line - Logout Help -
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palms.notesdev.ibm.com	Sort by Date T		🔍 🍓 + Viev + 🛛 🔞
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hbox	Here are some IBM Office Lc	Subject: Here are some IBM Cc: Office Locations	Paul Clemmons / Shimmer
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Follow Up	Samanth06/06/08 08:58AM	Please look into the internal Web 2.0 conference being	
All Documents	Customer Beta Call	held at IBM and let's discuss whether it makes sense to	
🖉 Junk	Semanth06/06/08 08:56AM	visit the following sites to get our new effort more	
Trash	10 Domino Tips you will love 🖉	exposure.	
-	Samanth06/05/08 02:04PM	IBM Cambridge	
🖬 Views	The iPhone Manual 🧳	1 Rogers Street	~
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- ^	Understanding Lotus Connec	IBM Westford Lab	Mon 06/30/2008
0 Tools	Rahul A 05/27/08 06:33PM	5 Technology Park Drive	09:00AM - 10:00AM
n Other Mail	Marketwire news release	Westford, MA 01886	Dentist Appointment Paul Clemmons
-	Paul Cle/05/27/08 06:32PM IBM Lidus Domino 8 Takes C		01:00PM - 02:00PM
10 Widgets	Fred Ad05/27/08 06:16PM	IBM Almaden Lab 650 Harry Road	Beta Partner Call Paul Clemmons
	Accepted Personal Review	San Jose, CA 95120	02:00PM - 03:00PM
	Sementh05/27/08 06:00PM		Discuss New Guidelines
	Customer Call	Let's meet early next week to check in regarding this effort.	Paul Clemmons 04:00PM - 06:00PM
	Samanth05/27/08 05:57PM	errort.	Buisness Marketing Training
	Product Review with Bob	Thanks	Paul Clemmons
	* Sementh05/27/08 05:57PM	- Samantha 💌	07:00PM - 08:00PM
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alms.notesdev.ibm.com		Sender	Subject	Date *	Size	09:00AM - 10:00A	
		Samantha Daryn	Here are some IBM Office Locations	06/13/2008 08:55AM	28	Paul Clemmons	
inbox	-	Samantha Daryn	10 Domino Tips you will love	06/06/2008 09:02AM	39K &	01:00PM - 02:00P Beta Partner	
Drafts	12	Samantha Daryn	Customer Beta Call	06/06/2008 08:58AM	2K	Paul Clemmons	
3 Sent		Samantha Daryn	10 Domino Tips you will love	06/06/2008 08:56AM	23K 🖉	Biscuss New	
Follow Up		Samantha Daryn	The iPhone Manual	06/05/2008 02:04PM	3.9M 🖋	Paul Clemmons	
All Documents		Ted	Understanding Lotus Connections, IBM's Version of We	b 2.05/27/2008 06:51PM	7K	04:00PM - 06:00P Buisness Ma	M rketing Training
Trash		Rahul A Garg	Marketwire news release	05/27/2008 06:33PM	6K	Paul Clemmons	
Tuan		Paul Clemmons	IBM Lotus Domino 8 Takes Collaboration to a New Leve	V/k05/27/2008 06:32PM	6K	07:00PM - 08:00P Meet Jake	м
Folders	1	Fred Adams	Accepted: Personal Review	05/27/2008 06:16PM	2K		
		Samantha Daryn	Customer Call	05/27/2008 06:00PM	зк		
	10	Samantha Daryn	Product Review with Bob	05/27/2008 05:57PM	5K		
	-	Samantha Daryn	Declined: Notes Demo	05/27/2008 05:57PM	зк		
	0	Samantha Daryn	Lunch With Team	05/27/2008 05:56PM	5K		
	-	Fred Adams	Come see the new demo of Latus Notes	05/27/2008 05:53PM	ЗК		
		Nortel	What's New - Partner NewsFlash	05/19/2008 11:53PM	71K		
		Apani Alerts	CIGNA Selects Apani EpiForce to Replace Firewalls and		9K		
		Apani Alerts	CIGNA Selects Apani EpiForce to Replace Firewalls and		SK		
		Nortel	Energize your customers at Global Connect	05/13/2008 07:42PM	1.414		
	-	Nortel	What's New - Partner NewsFlash	05/04/2008 08:04PM	68K		
		Apani Alerts	New Webcast: Security In A World Without Perimeters	04/29/2008 02:16PM	10K		
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Flagship experience Provides maximum capabilities Integration to Lotus portfolio Includes side preview Supports keyboard navigation

Streamlined feature set Fast initial load Downloads less code to browser

> Mobile device/Touch optimized Simpler interaction model

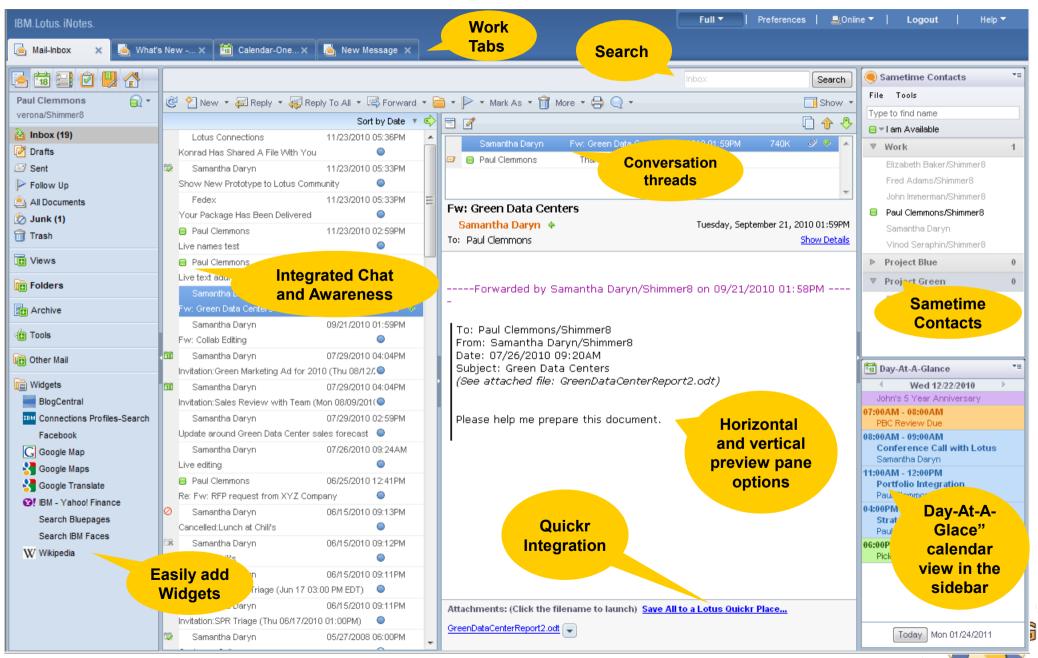
Ultra-light

12:56 PM

Day At A



Lotus iNotes 8.5 UI Framework



18

Lotus iNotes 8.5 Feature Highlights

- New ultra-Ajax full mode UI Framework introduced (tabs, sidebar, console, ...)
- New calendar views
- Widgets
- Quickr integration
- Overlaid calendars
- Policy integration and preference lock down
- Spell check on send
- View MIME message header
- Ultra-light: check names, read encrypted messages
- Much more...

	25 Monday May 2009	26 Ma
07:00	Team Meeting Samantha Daryn	

What do you want to d	o with the attachments?
	Save to: Chuck's place Change Location
Send Attachments	Save and Send Links

cs Mail Calendar and To Do	Access and Delegation Lotus iNotes Co	omments Administration		
sics Configuration Offline				
ser Modes		How to apply this setting:	Inherit from parent policy:	Enforce in child policies:
lser Ul mode:	€ Full C Lite C UltraLite	Don't set value	☐ Inherit	Enforce
unctional Areas		How to apply this setting:	Inherit from parent policy:	Enforce in child policies:
unctional areas to enable:	✓ Home Page ✓ Mail ✓ Calendar ✓ To Do ✓ Contacts ✓ Notebook	Set value whenever modified Don't set value Set initial value Set value whenever modified Set value and prevent changes	☐ Inherit	Enforce
Display Options		How to apply this setting:	Inherit from parent policy:	Enforce in child policies:
Vhen opening Lotus iNotes, open	^r Mail .	Don't set value		Enforce

Lotus iNotes 8.5.1 Feature Highlights

- Improved type-ahead available in all modes
- New options for adding signatures to mail
- Unread count on folders
- Preview pane actions
- Scroll hints
- Faster message read form
- Updated archive preference and support for Archive policies
- Calendar footer



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Amanda Cole	IDC: New wiki template testing opportuity	05/18/09 10:40AM	5K
Diane Marret	Re: On this Spo	00140100 44-00411	19K 🔘
🛢 Benjamin Bauman	Re: CD 6 and 05/12/09		14K 🍚
Gayle Tile	Re: The More and	00110100 02.001 m	1281
Mary Rave	WAITI I was wrong abotu the question markslife: 'links	05/18/09 02:59PM	12710



Lotus iNotes 8.5.1 Feature Highlights

- Improved IBM Lotus Quickr preferences
- Notes ID Vault synchronization
- Document data prefetching option
- Customization deployment improvements forms85_x.nsf
- Ultra-light: View management actions, respond to invitations, address picker
- Much more...





Lotus iNotes 8.5.2 – Updated Support Information

- International Languages (full, lite, ultra-light)
 - Language & Bidirectional preference
- New browser support
 - Full and Lite
 - Firefox 3.6 on Windows/Mac/Linux
 - Internet Explorer 8 on Windows
 - Safari 5.x on Mac
 - Ultra-light
 - Firefox 3.6 for desktop (accessible mode req. 3.5)
- New Operating systems supported
 - Full and Lite
 - Windows 7
 - Mac OS X 10.6
 - Ultra-light
 - Apple iPhone/iPod touch iOS 3.0.x, 3.1.x and 4.0.x
 - Apple iPad iOS 3.2.2 (this version of firmware is not available for iPhone/iTouch)
 - Android OS 2.1.x on WVGA resolutions

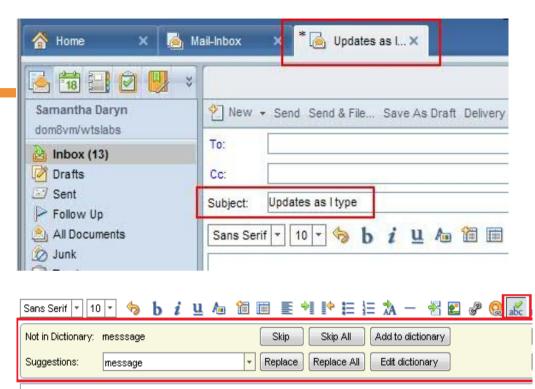






Lotus iNotes 8.5.2 – Mail

- Updated new message forms
 - New message, reply to and forward forms updated to reflect new Ajax UI
 - Asterisk appears in message tab to show that form is active and tab title updates to reflect message subject (in real time)
 - Updated inline spell check bar now available for full mode as well as for lite
 - Configuration setting to prevent creation of new message when users are over quota limits
 - Performance improved to save you time
 - Improved insert image dialog
- Mark subject confidential
 - New Delivery Options feature



Check out the cool new spell check bar in iNotes 8.5.2 full mode. It was originally available in 8.5.1 li

If I were typing a messsage and I messsed up my spelling and wanted tto the it just press the check s and the new spell check bar will appear.

Return receipt Keep	rilyate
Only on failure	Y
Delivery Priority	
Normal	v
Mark Subject Confidential	
Security Options	



Lotus iNotes 8.5.2 – Calendar

- Calendar Invitation
 - Easily add Sametime meeting information to invitations
 - Sametime meeting definitions are shared with Notes client
 - Support for Sametime 8.5 meetings as well as other internal and external types

Reserve Online Meetin	9	×
Online Meetings	J	
Internal Meeting		×
Lotus Live		
		~
New Edit Dele	ete	
Preview		
Meeting room name:	Internal Meeting	
Service:	Sametime Meetings	
Meeting URL: Password:	www.internal.com	
Call-in information:	No call-in information specified	
Include call-in info	rmation in the Location	

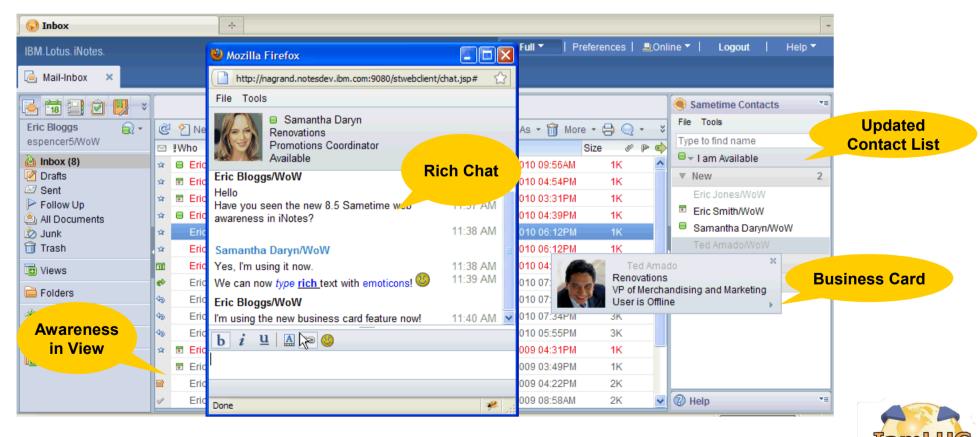
- Calendar Preferences
 - Specify days in work week
 - Select a secondary calendar
 - Both new calendar preferences can be controlled using Notes INI variables
 - iNotes_WA_CalViewWorkDays
 - iNotes_WA_AltCalendar

One work week view starts	on:			Monday	
Days in work week:	Monday	Tuesday	☑ Wednesday □ Sunday	Thursday Thursday	
One week and two week vi	ews start on:			Monday	
Month and year views start	on:			Sunday	
Secondary calendar:				None	
hen displaying times in Cal Start of work day:	endar view			None Hijri Hebrew Japanese six day	



Lotus iNotes 8.5.2 – Sametime 8.5 Integration

- New Ajax web interfaces
- Sametime Links (StLinks) Java applet no longer required!
- 8.5.2 Tech Preview



http://www.ibm.com/developerworks/lotus/downloads/inotes_sametime_proxy.html

Lotus iNotes 8.5.2 – Ultra-light mode

- Android OS 2.1.x on WVGA resolutions
- Apple iPad support
- BiDi enablement
- Firefox 3.6 for desktop (accessible mode requires 3.5)

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Home		🚽 🖞 C
	Page 1 of 1	
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Please review and get b	ack to me by Thursday	. ,
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Samantha Daryn	n viki risongas visits ibm's mass cab - roure inviteo:	07/20/2010 11:39AM
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Samantha Daryn Project Review		
Paul Clemmons		
RFP request from XYZ Co	ompany	
 Samantha Daryn Rescheduled:Lunch at Chil 	64 (Jul 23 12-00 PM EDT)	1
Samantha Daryn		util Notes 🔟 12:56 PM
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Samantha Daryn Lunch at Chili's		
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	Page For F	Inbox Sent All Do
	Home Top Log.Out Help	
		Day At A Contacts Glance
		About Log.Out
		▲ > +

Lotus iNotes 8.5.2 – Even More...

- MSI package for iNotes Web Controls
 - Pre-install optional control to desktops
- New policy to show or hide sidebar after login
- Redirector improvements to assist intelligent load balancers locate mail file replicas
- LotusLive Notes web Cloud delivery iNotes/Domino offering (next slide)





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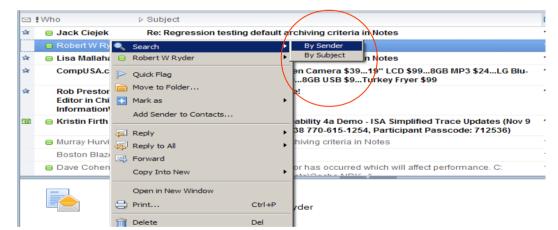
What's Planned for the Notes Client Near Term Notes Mail Improvements

 ** Improved sorting on Subject ignoring specific keyword list, default includes Re: and Fw:

- Improve search by sender/subject
 - Provides a new option to search by sender or subject when right clicked on email.

- ** Added a remove signature option and improved the signature UI
- ** Indicates change to existing default behavior

🖂 ‼Who	▶ Subject ▲	Date	Size 🖉 🏴
🖻 Kathy Umana	For Awareness: Targeting to integrate Sametime 8.5.1 into Notes 8.5.3 mainline build next week	10/28/10 02:27 PM	2K
😑 Bill Le	Re: For client testers: Workaround worth-trying for Security protocol error #5	09/24/10 11:09 AM	99K
🖬 Kathy Umana	Re: FOR IMMEDIATE REVIEW: Notes 8.5.3 overall plan re-assessment needed	10/06/10 05:35 PM	21K
😑 Heidi Andriola	Re: FCR REVIEW: 8.5.3 CD2 draft schedule	11/03/10 01:44 PM	10K
🖬 Kathy Umana	Re: FCR REVIEW: 8.5.3 CD2 draft schedule	11/02/10 05:16 PM	11K
😑 Jenifer P. Kidder	Re: FOR REVIEW: 8.5.3 CD2 draft schedule	11/02/10 01:23 PM	9K
🖬 Kathy Umana	FOR REVIEW: 8.5.3 CD2 draft schedule	11/01/10 04:47 PM	5K
Sheryl Jablonowski	Re: For your review: Norm Lord team Lotusphere proposals	10/14/10 10:49 AM	68K
Sheryl Jablonowski	For your review: Norm Lord team Lotusphere proposals	10/14/10 10:22 AM	33K
Kimilee Gile	forms85 and forms85_x from iNotes team is now applied to the UE glider - let me know if	09/18/10 06:45 PM	2K 💌



🐨 N	ew M	essa	ge - IBM	Lotus No	tes											
File	Edit	View	Create	Actions	Text	Tools	Window	Help								
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			Cc:								No	Signat	ure			
			Bcc:												1	
			Subj	ect:											/	
			Defa	ult custor	n expir	ation d	late: 11/0	8/2011								
Test Message																
Robert W Ryder Sr Sofware Development Mgr																

What's Planned for the Notes Client Near Term? Notes Mail Improvements

- Enhanced new mail notification which displays subject and allows contents to be opened
 - New mail hover selectable using preference
 - Upon receiving new mail pop up displays in the lower right hand corner
 - Can pin display by grabbing and dragging

50 New Mail Messages	close
Robert W Ryder	11/08/10 03:16 PM 📥
test email	
Lisa Mallahan	11/08/10 03:14 PM
Re: Regression testing default	t archiving criteria in N
CompUCA.com	44/00/40 02:00 DM
Open Inbox	

9	
😡 Preferences	
type filter text	Sending and Receiving
 Accounts Basic Notes Client Configuration Calendar and To Do Composite Application Editor Connections Contacts Feeds Fonts and Colors Home Portal Account IBM Lotus Symphony Live Text Locations Log Settings Mail 	Local address books: A names.nsf Browse Sending Save copies of messages that I send: Always Encrypt saved copies of sent messages Encrypt messages that I send Sign messages that I send Add forward prefix to the subject of forwarded messages
 Access and Delegation Internet Sending and Receiving Notes Ports Regional Settings Replication and Sync Sametime Search Spell Check Toolbar Web Browser 	Receiving Image: Check for new mail every 1minutes When new mail arrives: Image: Refresh Inbox automatically Image: Play a sound Image:

What's Planned for the Notes Client Near Term? Notes Contact & Calendar Improvements

Notes Contacts Improvements :

 Additional controls included for populating Recent Contacts

Choose how names are added to Recent Contacts

- O Do not add any names
- Add the following names:
 - O All names
 - C Only sender's name from emails I receive
 - Only the 'To' recipient names from emails I send & receive
 - O Only names from e-mails I send

Notes Calendar Improvements:

- Adminp improvements for calendar documents around user renames
 - User renames are performed in everyones mail file
 - No longer just in the renamed users mail file
 - Not limited to "mail files", will work for custom applications
 - User renames occur in several areas: Database ACL, Calendar Profiles, Color Coding Profiles & all C&S documents
 - No longer relies on the "Modify all Names fields" advanced ACL setting
 - Process all databases with "HAS_CALENDAR" set

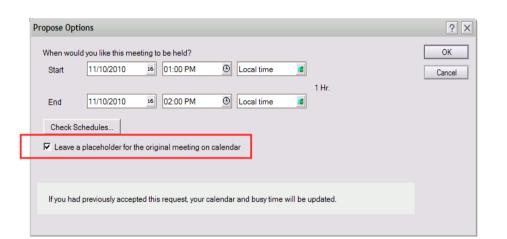


What's Planned for the Notes Client Near Term? Notes Calendar Improvements

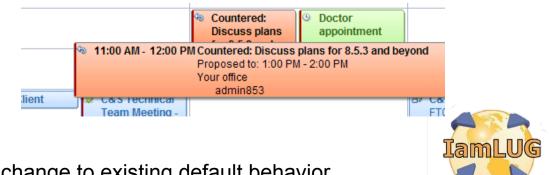
- ** Planned Counterproposal Improvements
 - Provide an option to leave the countered meeting on your calendar
 - The default for the option to leave a countered meeting on your calendar is preference and/or policy controlled.

Countered meetings show:

- At the time the meeting was scheduled for
- As a unique color
- With hover text indicating the new proposed time
- With all invitee actions still available, in case invitee wants to modify response



 Display new (unprocessed) notices
Process cancelled meetings automatically
C Remove from calendar
Show as cancelled in calendar
☑ Display To Do Entries
Display overdue To Do items on the current day
✓ By default, leave a placeholder for countered meetings



Indicates change to existing default behavior

What's Planned for the Notes Client Near Term? Notes Calendar Improvements

- Invitee list updates and autoprocessing enhancements
- Preferences/policies now exist to turn on invitee list updates and autoprocessing information updates

When I add or remove meeting invitees, update the other particip	ante
 Automatically process meeting updates and apply changes to me 	
By default, keep me informed of meeting updates when:	
✓ I delegate meetings	
✓ I decline meetings	

- Updates can be sent to all invitees when invitees are added or removed
 - This would behave just as any other informational field on a meeting
 - To maintain data, this results in multiple updates being sent for some repeating cases
- Once a meeting has been accepted, any non-time changes can automatically be applied on arrival
 - Removes the need to select 'Update Calendar' from the inbox or open the meeting to update it
 - Does not apply to meetings that are not yet accepted when update arrives
 - Does not apply to reschedules which must be accepted/declined and not be autoprocessed
 - Alleviates the user experience of multiple updates sent when invitees differ across a repeat meeting

IamLUG

What's Planned for the Notes Client Near Term? LotusLive Notes Improvements

Enhancements in support of LotusLive Notes :

- Improvements to Client-Server transactions & better network toleration which includes an analysis of current transactions and reduction, or combination, where possible to improve network latency issues that the user might experience
- Selective policy enforcement based on machine
 - Ability to target specific policy settings at specific machine configurations allowing different settings based on machine or environmental characteristics

Single Sign-On Improvements :

- Provides SSO support for Standard Notes Client components like Connections, Sametime, etc
 - Includes any 3rd party plug-in application by leveraging Integrated SPNEGO authentication on Windows clients via Kerberos or NTLM



What's Planned for the Notes Client Near Term? Notes Quality Improvements

Continued solidification of 8.5.x functionality

- Mac usability improvements for e-mail gestures: Drag one or grouped files to the Notes icon on your dock and a new mail message will be created with those files attached
- Connections business card improvements
- Geographic and time zone information will be displayed in the business card
- Support for some Sametime Standalone plugin_customization.ini settings that allow configuration of the business card
- Additional OS Support
 - RHEL 6.0 Desktop, Citrix XenApp 6.0, and enhanced 64-bit toleration for Windows
- Embedded component version upgrades to be available "in-the-box" for Notes
 - Sametime 8.5.1 (previously included 8.0.2 version)
 - Symphony 3.0 (previously included 1.3 version)



What's Planned for iNotes 8.5.3 - Productivity Enhancements (*)

In Mail ...

- Maintain current document focus on sort and search
- Delivery Option: Do not expand personal groups when sending messages
- Improved sorting on Subject (Ignore prefixes such as "Re:")

In Calendar...

- Support for all calendar alarm preferences
- Improved auto-processing of calendar notices/updates

Delivery Options Þ 🔹 🔗 Format 🝷 Disp
t Sian 🗖 Encrypt 🗖 Keep Private 🗖 M
Return receipt C Keep Private
Only on failure
Delivery Priority
r Normal 💌
Mark Subject Confidential
· ☑ Do not expand personal groups

Alarm Notification	
Display alarm notifications	
Turn on alarms for:	
Appointments/Meetings	30 minutes in advance
Reminders	0 minutes in advance
All day events	1 days in advance
Anniversaries	1 days in advance
To Dos	1 days in advance of due date

Update Notice Options

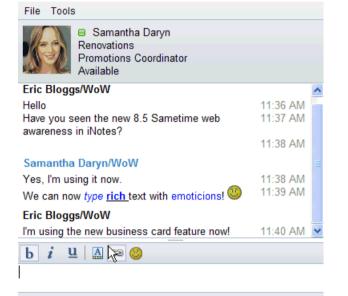
When I add or remove meeting invitees, update the other participants

Automatically process meeting updates and apply changes to meetings

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What's planned for iNotes 8.5.3 Continued Deployment Improvements

- Larger default font size
- Sametime 8.5.2 Ajax proxy Integration
 - Awareness
 - Rich chat
 - Updated contact list
 - Business card
- Policy updates
 - Support for per-user customizations
 - Policy-controlled Sametime 8.5.2 Ajax Proxy
 Web client integration
- Browser updates
 - Firefox 4 and Internet Explorer 9 support
 - Safari 5 interoperability with browser native XSS protection
 - Chrome 12



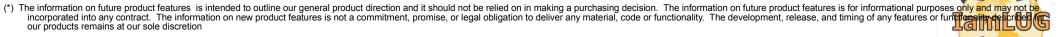




What's planned for iNotes 8.5.3 Ultra-light Enhancements (*)

- Improved operation on wider range of devices
- Alternate name support
- Remote image filtering
- Configuration setting to prevent access to attachments
- OS support updates
- Browser support updates





Agenda

- Client Strategy
- What's New in 8.5.2
- What's Planned for 8.5.3
- ND Next, IBM Project Vulcan & Beyond
- Resources



Social Business Reinvents Relationships



Social Transformation

"Exceptional Web Experience"

Customers interacting with other customers and company representatives (efficiently, via social tools), with the company overall (driving brand awareness & revenue growth)

"Exceptional Work Experience"

Employees interacting with self-forming, distributed teams (peers, customers, partners & suppliers), as a company overall (communities incorporating customers & partners around innovation) reducing the friction of work.

Open & Optimized Delivery

Provide access any time, any device via Cloud, on premises or a hybrid model based on open standards



Project Vulcan Blueprint Enables

exceptional work experience

Increased end-user productivity

- Simplified collaboration environment integrating messaging, social collaboration, unified communications, and applications
- Attention management, social analytics features
- Flexible user access options (mobile, web, desktop)

Open Application Model

- Inclusive application model
- Open foundation technologies
- Increased standardization and reuse

Accelerated deployment and updates

- Hybrid delivery
- Thin clients
- Standardized integration framework

Flexible solution selection

- Choice of delivery models for key functions
- Choice of capabilities based on loosely
 - coupled modular architecture

Plans Notes/Domino "Next"

- Expected release in 2012
- Design builds & betas targeted for 2H 2011
- First delivery of some N/D "Next" capabilities expected in 2011 via LotusLive
- Base principles:
 - First delivery of "Project Vulcan" vision
 - Web and mobile as first-class user experiences
 - Accelerate time to value; significant improvements of Notes client consumability
 - Harvest administrative and operational tools developed for LotusLive into on-premises version of Domino
 - Further Notes/Domino application development relevance for developers and ISVs

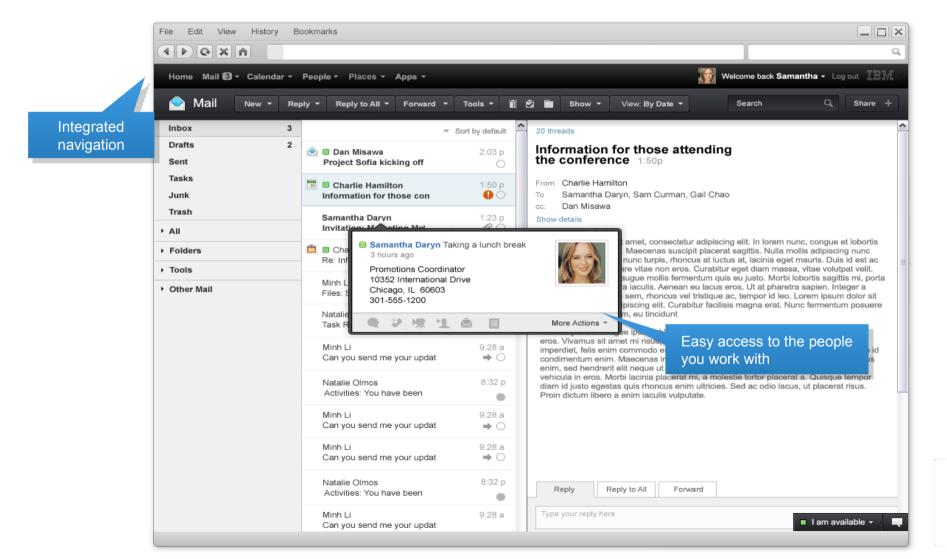


Notes/Domino "Next" Conceptual objectives

- Continuity
 - Shortening time-to-value and to leverage innovative capabilities
 - Leverage LotusLive to reduce the administration cost for Domino servers
 - Continue to leverage N/D as critical business tool; carry forward and evolve Notes apps
- Convergence
 - Direct path to cloud with familiar user experience, easy interactions with installed clients
 - Support expanding use of web/mobile devices as primary/only client
 - Provide exceptional U/X at lower cost with a rich, consistent set of capabilities
- Innovation
 - Improve end-user productivity by aggregating essential information and providing pivots for projects, topics, people and goals
 - Enhanced task management tools to quickly take action and move on
 - Leverage integrated collaboration services (on or off prem) to interact more effectively G
 - Leverage social information to further improve collaboration with stakeholders

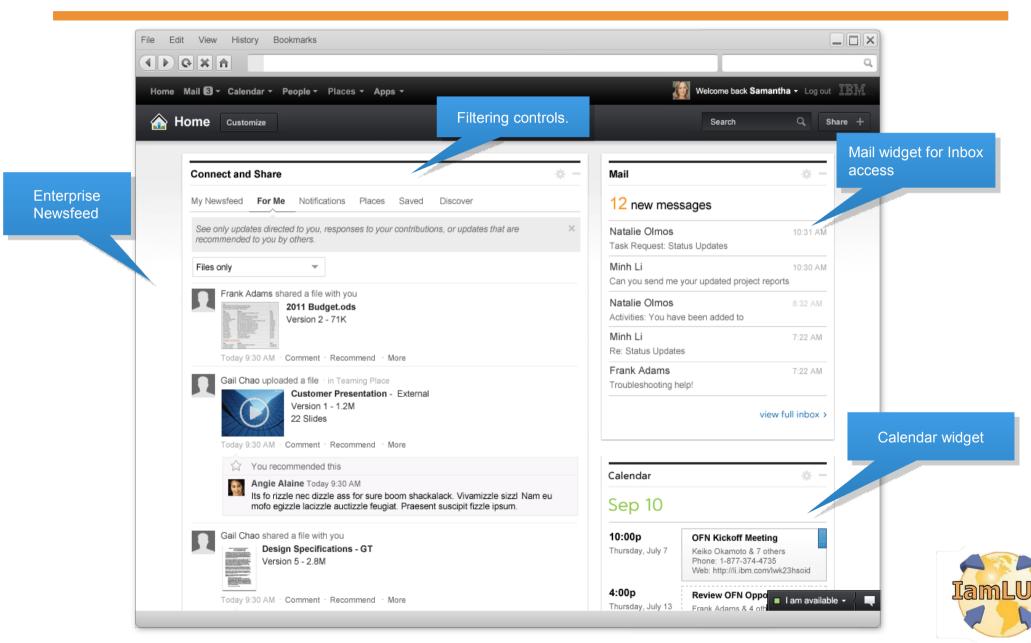
Consistent Context

<u>Work more efficiently</u> through a completely integrated user experience that brings information to you through aggregation and embedded experiences



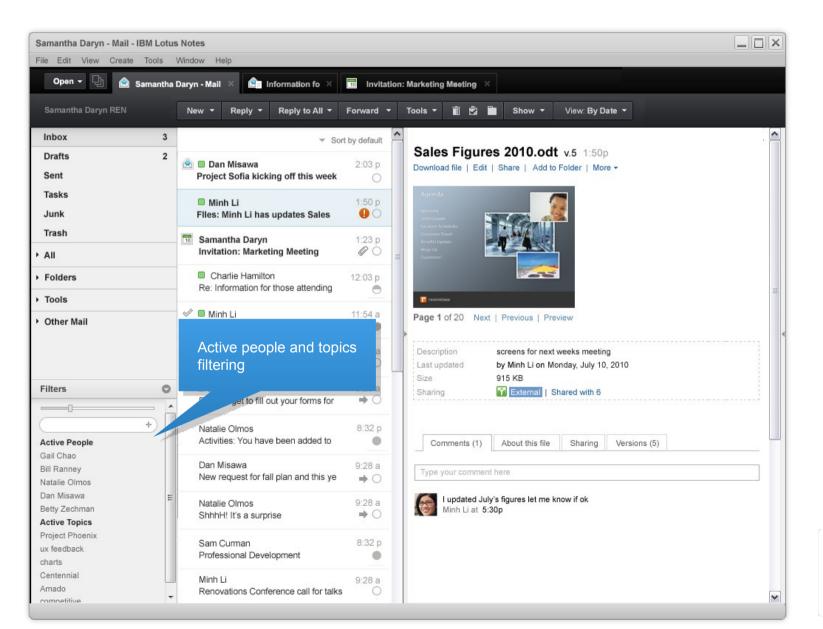
Integrated Home Page

Become an expert user faster due to a single look-and-feel, home page, river of news and common components across services, products and deployments



Attention Management and Analytics

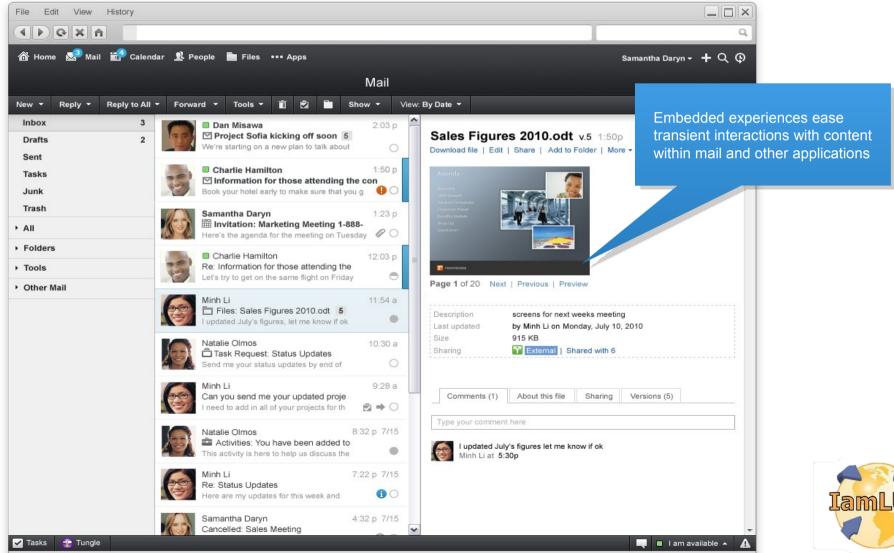
<u>Work smarter via analytics and attention management capabilities to automatically filter</u> incoming information, track personal and organizational trends and provide highly relevant recommendations of people and content





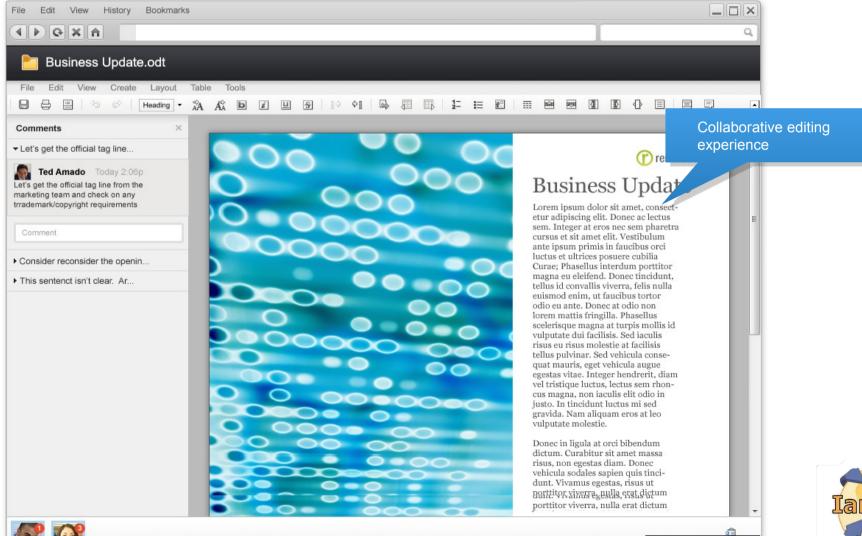
Embedded Experiences

Enables you to <u>work faster and smarter</u> by enabling rich in-context editing and actions in a few clicks from wherever you are



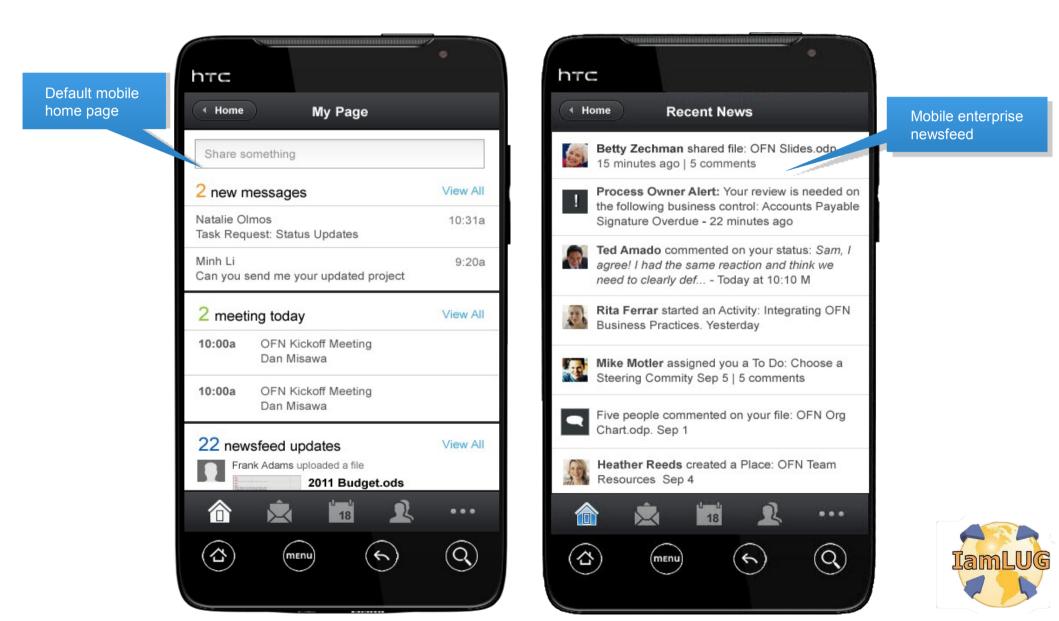
Collaborative Editing Experience

<u>Collaborate anywhere and with anyone</u> through ubiquitous social capabilities, the integration of cloud-based services, and collaborative document editing



Mobile Optimized Access

<u>Always have access</u> to all of your collaboration services, contacts, river of news and information directly from your <u>mobile device</u> through first-class mobile-specific apps



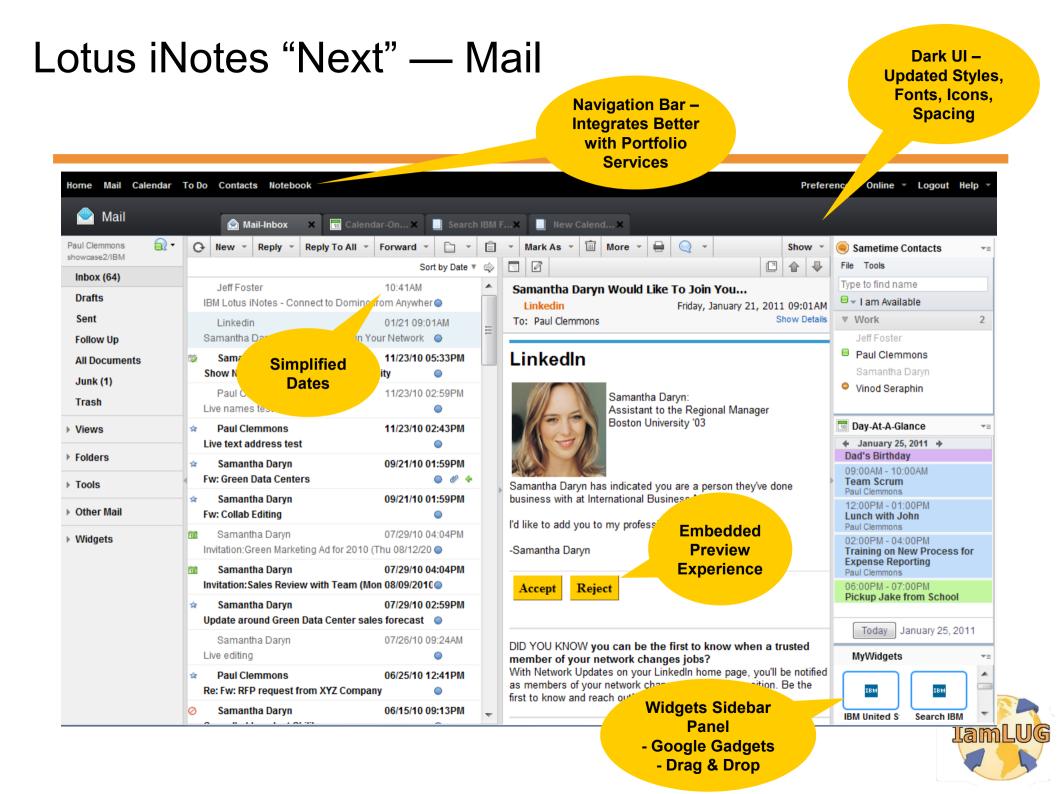
Lotus iNotes "Next" — Future Thoughts (*)

- Tighter portfolio integration (IBM Project Vulcan)
 - OneUI, embedded experiences, CK editor, unified business card, common navigation
 - Connections Files integration
- Upgraded/simplified Calendar Entry and Notice Form
 - Greatly improved busy time scheduler widget and improved performance
- Offline/Local archiving usability improvements (+ Mac support)
- Search across both mail file and archives
- Google Chrome support

- OpenSocial gadgets integration, Live Text
- Sidebar extensibility and interaction with main content
 - Add actions, react to events (selected entry or document open)
- System tray notifier for new messages and alarms
- Secure attachment viewing, integration to Web-based document editors
- Better Domino XPages application integration
- Evolving the iNotes modes (see next slide)



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Lotus iNotes "Next" — Live Text

Home Mail Calendar	To Do Contacts Notebook		Preferences Online * Logout Help *
廥 Mail	🙆 Mail-Inbox 🗙 🖬 Calendar-O	n X * 🔲 Review th X 📵 Invitation:Gr X	
Paul Clemmons 😡 🕶	C+ New - Reply - Reply To All - Fo	vard 🗉 💼 👻 🛱 Mark As 👻 🛅 More 👻 🖶 📿 👻	Show 👻 🥌 Sametime Contacts 🔫
Inbox (62)	Sort by Date		🖸 🔓 🖶 🖬 Day-At-A-Glance 🔫
Drafts	Jeff Foster 10:41AM IBM Lotus iNotes - Connect to Dor I	Live names test Paul Clemmons Tuesday, November 23	
Sent	Linkedin 01/21 09:01AM	To: Paul Clemmons	Show Details 09:00AM - 10:00AM Team Scrum Paul Clemmons
Follow Up All Documents	Samantha Daryn Would Like To Jco Samantha Daryn 11/23/10 05:33PM Show New Prototype to Lotus Co	Chuck Dumont, Vinod Seraphin, Back Ciolock	12:00PM - 01:00PM Lunch with John Paul Clemmons
Junk (1) Trash	Paul Clemmons 11/23/10 02:59PM Live names test	Paul Clemmons Search Bluepages	02:00PM - 04:00PM Training on New Process for Expense Reporting Paul Clemmons
Views	☆ Paul Clemmons 11/23/10 02:43PM Live text address test		06:00PM - 07:00PM Pickup Jake from School
Folders	☆ Samantha Daryn 09/21/10 01:59PM		
▹ Tools	Fw: Green Data Centers Fw: Green Data Center		
▶ Other Mail	Fw: Collab Editing		Today January 25, 2011
▶ Widgets	Samantha Daryn 07/29/10 04:04PM Invitation:Green Marketing Ad for 2	-	MyWidgets *=



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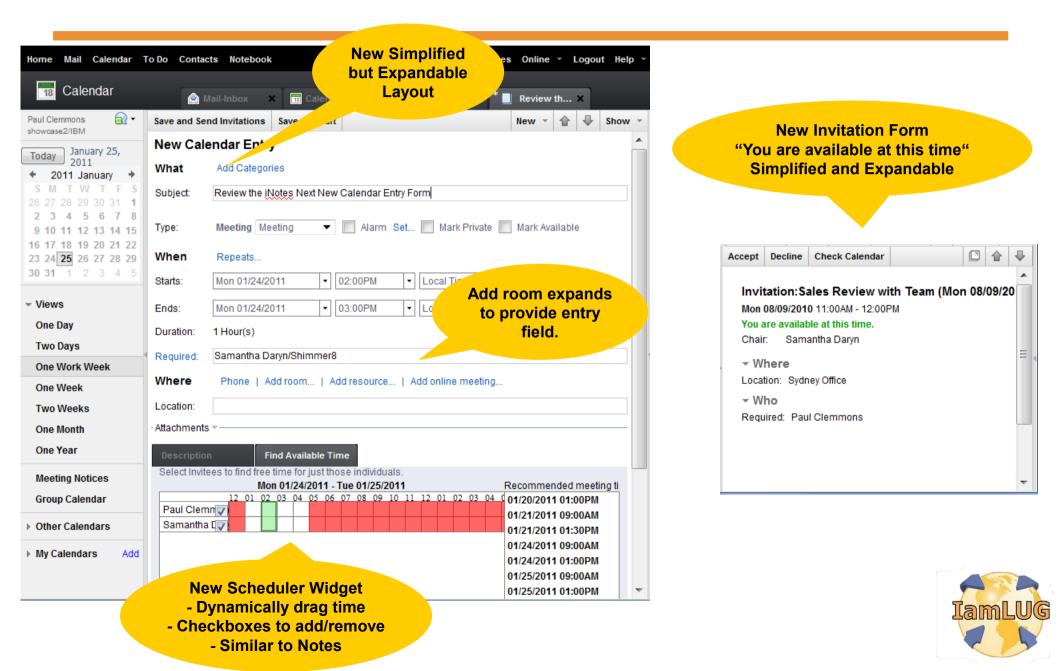
Lotus iNotes "Next" — Calendar View

Dark UI – Updated Styles, Fonts, Icons, Spacing

18 Calendar		X 🔢 Calendar-On X 📃 Search IBM F	× 🧾 New Calend ×			
I Clemmons 🔍 🗸	O New - Forward -				5	how
1200207-25	♦ January 24, 2011 -					
day January 25, 2011	Monday 24	Tuesday 25	Wednesday 26	Thursday 27	Friday 28	
2011 January 🔶	Ê	Dad's Birthday	John's 5 Year Anniversary		🍄 Training Class in Cambridg	е
M T W T F S 27 28 29 30 31 1	07 AM		PBC Review Due			
3 4 5 6 7 8						
10 11 12 13 14 15	08		Conference Call with Lotus	Oentist Appointment		
17 18 19 20 21 22			Samantha Daryn			
24 25 26 27 28 29 31 1 2 3 4 5	09	Paul Clemmons				
ews	10				Invitation: Think Friday	
ne Day					Project, Development an Design Work	1
vo Days	11		Dortfolio Integration	🔯 Meet with Dunder Mifflin on		
e Work Week	4		Paul Clemmons	Sales Numbers Paul Clemmons		
e Week	12 PM	🔯 Lunch with John				
o Weeks		Paul Clemmons				
	01		1			
e Month						
ne Year	02	Training on New Process for				
eeting Notices		Expense Reporting Paul Clemmons				
oup Calendar	07					
her Calendars	Simplified					
Calendars Add	Entry Colors		Strategy Working Meeting Paul Clemmons	Coffee with Jeff discuss the Infrastructure Paul Clemmons		

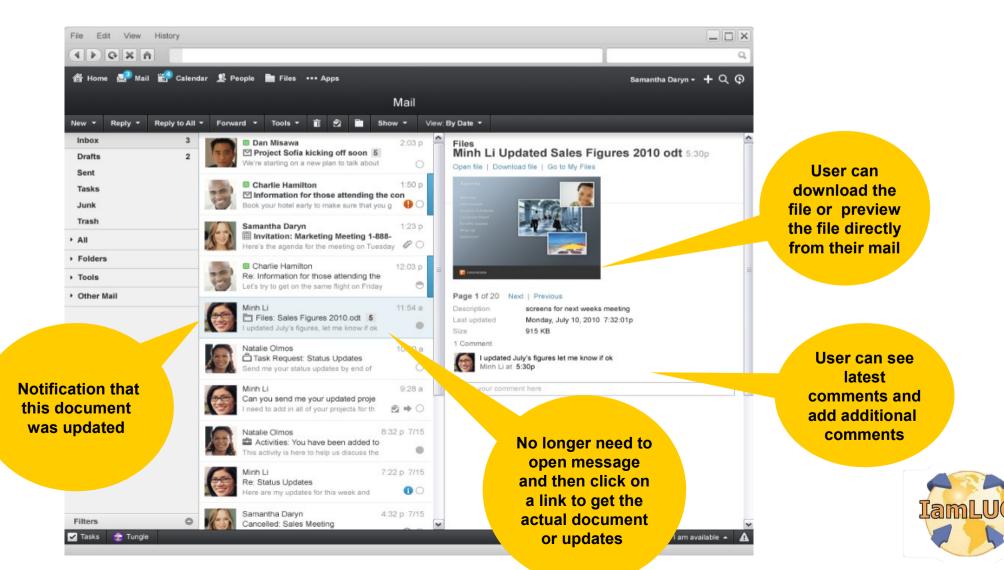
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Lotus iNotes "Next" — Calendar Forms



Embedded Experiences

Gives direct access to service-specific capabilities/experiences right within Mail





Lotus Notes 8.5.2

supports LotusLive Notes

Broaden the reach of the Notes client

LotusLive Notes Tighter LotusLive Notes integration Mac OS 10;6, RHEL 5.4, Windows 7 LotusLive Notes supported via Lotus Notes Traveler iPhone/iPad support (OS 3.X, iOS4) Traveler support for Linux Mail, calendar, & contacts improvements Quickr Connectors enablement Notes 'seamless' failover capability

Post-8.5.2:

Android support (4Q)

2010

Lotus Notes 8.5.3 supports LotusLive Notes

Broaden the reach of the Notes client Lotust ive Notes Improved search and sorting Improved calendar updating Enhanced new mail notification

More signature options Connections Business Card Improvements Recent contacts improvements LotusLive Security & SSO improvements LotusLive policy enhancements RHEL 6.0 Desktop, Citrix XenApp 6.0, and enhanced 64-bit toleration Sametime 8.5.1 & Symphony 3.0

2011

Reflects new LotusLive Notes content for inclusion in a future Notes/Domino feature release

programming model, Additional mobile device support Integration of adjacent email capabilities

> Improved UI/navigation Enhanced integration with Logs portfolio Maximize experience for hybrid experience Domino applications, extensive use of (on premises / cloud) Vulcan Capabinies Embedded experience Open Social integration

Notes/iNotes UI - greater alignment UI,

Widgets in iNotes Ftc Social Mail Introduction Improved Email Notifications

Notes MR

2012

Release

the client

Convergence

Lotus Notes Feature

supports LotusLive Notes

Simplified deployment

Lotus Notes Feature Release

supports LotusLive Notes

Continuity

Notes MR

2014

Notes MR

Experience extends across Lotus portfolio solutions: Sametime, Connections, Quickr.

Convergence

Delivers unified collaboration experience across rich, weband mobile clients Improvements in multi-user deployments of

Innovation

Social Mail, Social search and analytics across the collaboration environment

New Opportunities

widgets and mashups technology, and HTML5 for richer user experience.



Lotus iNotes Feature Roadmap

Lotus Mar fran • Imp • Mes • Initi ena ٠ Ultra acc Qui • Exte

Goot
Ltpa
FIP:
DAC
Safa

 Lotus iNotes 8.5.1 Read message performance improvements Recent collaboration type ahead list Notes HTML signatures Unread folder count/Inbox refresh Preview pane actions Scroll hints Web style search Ultra-light enhancements: Mail management Accept/Decline meetings Signatures New date and address pickers New date and address pickers Auto timezone detection Quick contact entry 	Lotus iNotes 8.5.2 Edit message performance improvements Sametime 8.5. Meetings information integration in Calendar form Ultra-light Android support iPad support Bidi enablement New Sametime 8.5 Web Awareness, Chat, Contact List, and Business Card integration (tech preview only) MSI Package for Web	 Lotus iNotes 8.5.x (*) Increased default font size Improved sorting on subject Improved auto-processing of calendar notices/updates Pivoting on selected entry in view on sorts No expansion of Personal Groups Ultra-light: Alternate name support IE 9.0 FF 4.0 Chrome 12 2011
 ID Vault and policy integration Improved calendar views ID Vault and policy integration Improved server archiving UI and policy/criteria support Multilingual UI Portal/Widget programmability Customization improvements SPNEGO IE8, FF 3.5, Safari 4 Windows 7 (FP1) 	Controls • LotusLive Notes integration • FF 3.6, Safari 5 2010	 Lotus iNotes "Next" (*) Exceptional Web Experience & Productivity Improvements "Social Mail" capabilities Client performance design improvements Implement customer-critical Notes feature gaps Expanded LotusLive Notes support and service integration
IPS-140 Encryption AOS afari browser 2009		 "IBM Project Vulcan" related initiatives Greater mobile browser feature set and additional mobile devices/platforms Offline / Local archiving improvements Policy driven Notes widgets and "Live Text" Improved Extensibility/Customization iNotes Componentization Single Sign-on improvements Continued accessibility improvements Secure attachment viewer iNotes OpenSocial Gadget System tray notifer for new mail and alarms

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- What's Planned for 8.5.3
- ND Next, IBM Project Vulcan & Beyond
- Resources



Resources

- Lotus Notes & Domino wiki
 - www-10.lotus.com/ldd/dominowiki.nsf
- Lotus Notes & Domino Home Pages
 - www.ibm.com/notes & www.ibm.com/domino
- ibm.com/lotus
 - Customer case studies
 - Downloads
- LotusLive Notes
 - www.lotuslive.com/notes
- OpenNTF
 - openntf.org



Resources

- Lotus iNotes Feature matrix, product overview and collateral
 - www.ibm.com/lotus/inotes
- IBM Red Books & Red Papers www.ibm.com/redbooks
 - Lotus Domino Web Access Admin & Deployment Redbook
 - Lotus Domino Web Access Customization Paper
- Lotus Developer Domain www.lotus.com/ldd
 - Lotus iNotes 8.5 Articles
 - iNotes Performance and Scalability Papers



Questions



Questions?

